Key performance indicators all the operators: All the operators met the Blocked Call Rate benchmark of \( \leq 3\% \) and Call Setup Success Rate (CSSR) Benchmark of \( \geq 95\% \)

**Methodology:**
Drive test was conducted in City Hyderabad & surrounding areas from 9:00 AM to 9:PM from 14\(^{th}\) to 17\(^{th}\) of March 2017. The total drive test covered was approximately more than 400 km over a period of 4 days. A total of 9591 calls were made for Eight 2G networks, Four 3G networks and One CDMA networks covering eight operators.
City-Level Details
Operator Performance against Key Performance Indicators:
1. Call Setup Success Rate, 2. Blocked Call Rate, 3. Call Drop Rate, 4. Rx Quality

Call Setup Success Rate (%)

All Operators have met the call Setup Success Rate Benchmark of >=95%

Blocked call rate (%)

All Operators have met the Blocked Call Rate Benchmark of <= 3%

Legends
- Threshold for each KPI are considered as per TRAI guidelines
- Current Drive: August 2016

Abbreviation / Definition:
- CSSR (benchmark >=95%): Call Setup Success Rate
- BCR (benchmark <=3%): Blocked Call Rate
- CDR (benchmark <=2%): Call Drop Rate
- Good RxQuality (benchmark >=95%): 2G (RxQual <=5), 3G (EcNo >=-15dBm), CDMA (FER <=4%)
**City-Level Details**

Operator Performance against Key Performance Indicators:
1. Call Setup Success Rate, 2. Blocked Call Rate, 3. Call Drop Rate, 4. Rx Quality

### Call Drop Rate (%)

All Operators have met the Call Drop Rate Bench mark of <=2% except BSNL 2G, RCOM GSM and TATA GSM

### Rx Quality Rate (%)

All Operators have met the Rx Quality Bench mark of >=95% except BSNL 2G, BSNL 3G and RCOM GSM

**Legends**
Threshold for each KPI are considered as per TRAI guidelines

**Current Drive:** March 2017

**Abbreviation / Definition:**
- CSSR (benchmark > 95%): Call Setup Success Rate
- BCR (benchmark <=3%): Blocked Call Rate
- CDR (benchmark <=2%): Call Drop Rate
- Good RxQuality (benchmark >=95%): 2G (RxQual <=5), 3G (EcNo >= -15dBm), CDMA (FER <=4%)
### Ancillary Details

#### 6. City-Level KPI details

<table>
<thead>
<tr>
<th>Call Events</th>
<th>Operators summary</th>
<th>Airtel</th>
<th>Vodafone</th>
<th>Idea</th>
<th>BSNL</th>
<th>Telenor</th>
<th>Aircel</th>
<th>RCOM GSM</th>
<th>TATA GSM</th>
<th>TATA CDMA</th>
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<tr>
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